



CITY OF ARCADIA PLAN TO REOPEN

1. Starting Friday, May 1st City parks will reopen for **passive use**;

- Park visitors must adhere to the CDC social distancing guidelines and gatherings of 10 or more will not be permitted.
- Children's playground areas at parks will remain closed to use.
- Restrooms remain closed
- The Splashpad at McSwain Park will remain closed to use.
- No Sports leagues or active parks use until further notice. No baseball, football, basketball, soccer, tennis, etc.

2. Starting Monday, May 4th, City Hall, The Margaret Way Building will reopen to public foot traffic. To slow the spreading of COVID-19, the following safety measures will be in place:

- Visitors must adhere to the CDC Social Distancing Guidelines.
- When social distancing is not possible the use of facemasks is encouraged.
- One Utility Billing window will be open for utility payments; we encourage the use of alternative methods to pay utility bills, see below.
- Transparent security shields are currently in place at all customer service windows and also serve as sneeze shields.
- We encourage the use of alternative methods of doing business such as telephone, e-mail conference calls, video presentations etc.
- We will continue sanitization efforts throughout all City facilities.
- Meetings with Cemetery staff and administration will be by appointment only: 863-494-4114

Alternative Utility Bill Payment Options

For Utility Bill payments there is a Drop Box to the left of the front entrance into the City Hall building. It is brown in color and looks like a mailbox. Please place payments in a sealed envelope with an address to which the payment is to be applied. **No cash may be placed in the box, checks or money orders only.**

Please use this link (<https://arcadiafl.watersmart.com>) to enroll for your personal account for credit card payment and to monitor your water usage, including amounts, time of greatest use, and to set usage alerts. For customer service call 1-877-514-7788. To make an automated telephone payment call: 1-833-378-4334.

The City will continue to monitor the state and local situation weekly to make subsequent operating decisions; subject to change as deemed appropriate based on community spread trends, and state and federal guidance.

Yesterday, the Governor released Executive Order 20-112 that further outlines the State's Phase 1 Guidelines including responsible individual activity, businesses restricted by previous executive orders, other affected business services and medical procedures. To review the Governor's Executive Order and to view his Phase 1 Presentation use the following links:

Executive Order 20-112: <https://www.flgov.com/wp-content/uploads/2020/04/EO-20-112.pdf>

Phase 1 Presentation:

https://www.flgov.com/wpcontent/uploads/covid19/Safe%20Smart%20Step_Templat4.29%20FINAL.pdf

