



2021 Water & Wastewater Rate Changes

Effective October 1, 2021 | On November 2021 Bills

Overview

Last year, the City reviewed how it charges customers for water and wastewater service. Utilities conduct rate studies as a best practice to ensure the rates they charge will:



Cover their cost of operations



Maintain their financial health



Be equitable and reasonable for customers

Our new water and wastewater rate structure will:



Charge equitably for services – different customer groups place different costs on the system. Our rate structure ensures everyone pays their fair share.



Encourage water conservation – to protect one of Florida's most precious resources and reduce the strain on our aging wastewater treatment plant until critical upgrades can be made.



Enable the continued financial health of each utility – through a modest 3% rate adjustment, we'll continue to qualify for grants and low-interest loans, while maintaining our ability to respond quickly to any emergency.



Enable infrastructure investment – to maintain a reliable, resilient water and wastewater system that provides high quality water and conforms with current environmental regulations.



Typical Single-family Residential Bills

We estimate that our typical single-family residential customers - everyone with the most common 5/8" water meter - will see their **monthly bill go down by almost \$9/month**. This reflects the low strain these customers place on the system.

All Other Customer Bills (Including Apartments & Multi-family Homes)

Under the new rate structure and with updated rates in effect, customers with water meters larger than 5/8" will see a **higher monthly bill** that better reflects the true cost they place on the system.

Visit the city website at arcadia-fl.gov to read a set of Frequently Asked Questions and see detailed rate tables, or call 863-494-4114.